

MOHSIN HAKIM

Cloud & AI Architect

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CERTIFICATIONS



PAST EMPLOYERS



CLIENTS



SUMMARY

Cloud and AI Architect with 18 years across enterprise software architecture, delivery, and transformation. Partner with client leadership to translate business goals into working solutions on Azure, hybrid cloud, and IBM WatsonX — architecture through delivery, security, and steady-state operations.

- Design and lead cloud and Generative/Agentic AI architectures for regulated and large-scale enterprises.
- Serve as trusted technical advisor to client leadership, shaping transformation roadmaps and cloud operating models.
- Own end-to-end delivery — architecture, DR, CI/CD, security posture, and steady-state operations.
- Build and mentor cross-geo teams; define hiring strategy and integrate offshore capacity with global engineering.
- Deliver across Healthcare, Media & Entertainment, and Telecom, and across Microsoft, IBM, and AWS ecosystems.

SKILLS

Cloud & Hybrid	Azure, IaaS / PaaS, Cloud Migration & Modernization
Enterprise Architecture	Enterprise & Solution Architecture, Cloud Architecture, Integration Architecture, Microservices, SOA, Security & Governance
AI & Data	Generative AI, Agentic AI, IBM WatsonX, Azure OpenAI, MongoDB, PostgreSQL, Databricks
Integration & APIs	Enterprise Integration, REST APIs, IBM MQ, MuleSoft, Spring Boot
DevOps & IaC	Terraform, Bicep, Ansible, Azure DevOps, GitHub Actions, CI/CD
Programming	Python, Java, JavaScript, Shell Scripting
Leadership	Team Building, Delivery Management, Mentoring, Agile, ITIL

CERTIFICATIONS

- IBM Generative & Agentic AI Architect — Intermediate (Jul 2026)
- AI 103 - Azure AI Apps and Agents Developer Associate (Jul 2026)
- Microsoft Certified: Azure Solutions Architect Expert — AZ-303 + AZ-304

Additional credentials & badges

- IBM Generative AI Foundation, IBM WatsonX Essential, IBM Bob — Intermediate

EDUCATION

CDAC ACTS Pune — PG Diploma in Advance Computing (2008)

24-week full-time programme; 900 hours theory, lab, and project work. 57.89%.

Dr. BAM University Aurangabad — Bachelor of Engineering (2003–2007)

Electronics and Telecommunications — Radio, satellite, wireless, and optical communication systems. 71.50%.

PERSONAL PROFILE

Born 9 October 1985 · Indian · Married · Languages: English, Hindi, Marathi

EXPERIENCE

Business Manager • Technical Architect, IBM India

Pune, Maharashtra — 2022 to present

- Lead cloud architecture and delivery strategy across a regional portfolio — performance, disaster recovery, and cloud operating model.
- Architect Generative and Agentic AI solutions on IBM watsonx and Azure OpenAI, aligned to enterprise data, security, and governance boundaries.
- Serve as technical advisor to client executive stakeholders, translating business transformation goals into concrete cloud roadmaps.
- Own monitoring, resilience, and security posture across managed workloads; design integrations that connect cloud services with legacy enterprise systems.
- Champion best practices through change management and cross-team enablement; mentor architects and delivery leads within the practice.
- Manage senior client relationships through issue resolution, satisfaction reviews, and account expansion.

Technical Architect – Multi-Cloud, T-Systems ICT India Pvt Ltd

Pune, Maharashtra — 2021 to 2022

- Led cloud migration program, moving legacy workloads onto Azure and AWS with minimal disruption.
- Designed multi-cloud reference architectures balancing IaaS, PaaS, and hybrid patterns to client needs.
- Headed first-line support for the Global Techs cloud-based developer platform, tightening incident response across cloud and infrastructure processes.
- Applied security patches and hardening across Bicep-managed infrastructure, keeping the estate compliant with policy.
- Recruited, mentored, and grew a team of leads and individual contributors; integrated the offshore team with the global organization.

Lead Consultant, Rage Frameworks Pvt. Ltd – Genpact Inc

Pune, Maharashtra — 2018 to 2021

- Delivered a contract management platform for the pharmaceutical industry, with integrated end-to-end workflow document management.
- Led CI/CD design and rollout across 4 environments and multiple integrated systems.
- Automated cloud infrastructure with Terraform and embedded observability across environments.
- Converted internal proofs-of-concept into production products; oversaw deployment, maintenance, and support across cloud infrastructure.

Delivery Module Lead, Mphasis Ltd

Pune, Maharashtra — 2014 to 2018

- Led a cross-skilled site reliability team supporting the eCommerce platform and IBM Sterling OMS — payments, order management, Drop Ship UI, Care Center UI, Returns UI, and MDM.
- Served as Supply Chain SME through product design, solution design, deployment, and third-party vendor tool assessments.
- Built and executed a stability roadmap balancing new-feature supportability with high uptime; coached teams through triage and pattern-based problem solving.
- Owned leadership communication on priority incidents, cutting through team boundaries to close them end-to-end.

Staff Consultant, Oracle Financial Software and Services India Ltd

Pune, Maharashtra — 2012 to 2014

- Designed integration flows and SCA modules for Oracle's payments middleware, maintaining high availability of shared JARs.
- Built automation tests and WebSphere build scripts to support middleware deployment.
- Led implementation, deployment, and production support for middleware integration engagements.

Onsite: Middleware Integration Expert, Bank of Ireland — Dublin, Sep–Oct 2013. Post-production enhancement and sustained middleware services integration.

Sr. Software Engineer, Cybage Software Pvt. Ltd

Pune, Maharashtra — 2008 to 2012

- Designed and developed J2EE web applications end-to-end using Struts, REST, and Apache Commons — from UI through database, across multiple browsers and geographies.

Onsite: CMS Consultant, The Washington Post — Washington D.C., May 2011. Integrated Media CMS (Méthode CMS) for editorial workflows.